

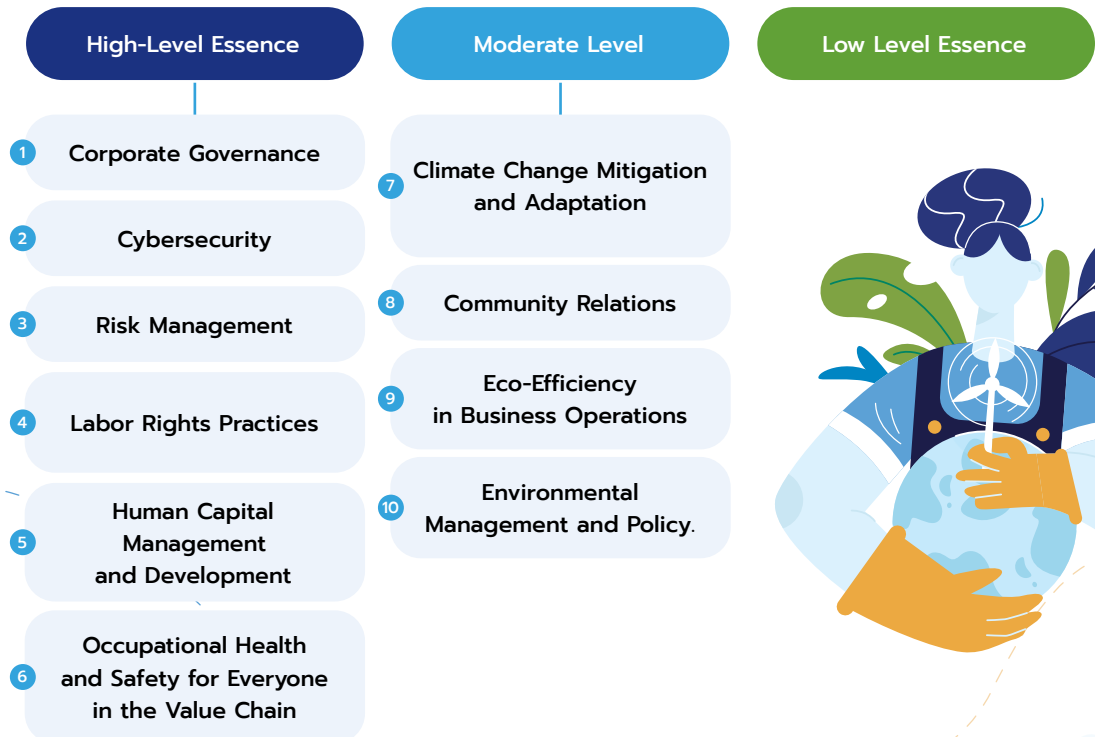
# Materiality Assessment

In 2023, the Company has developed a clearer process for evaluating key sustainability issues in accordance with the guidelines for determining important sustainability issues (Materiality Assessment) according to the requirements of GRI 3 : Material Topics 2021, with important sustainability issues according to the principles. This has reflected key sustainability issues affecting the Company in line with national and global sustainability trends.

From the assessment of important sustainability issues through in-depth interviews and surveys of stakeholders' opinions, it was found that the 6 high-level material issues are : corporate governance, cybersecurity, risk management, labor rights practices, human capital management and development, occupational health and safety for everyone in the value chain. And a group of 4 moderately important issues include climate change mitigation and adaptation, community relations, and eco-efficiency in business operations. and environmental management and policy.

The Company has brought out the important issues that were identified for their level of importance for the benefit of deciding on sustainability management guidelines by integrating it into the Company strategy and business practices as well as setting goals for further assessment and monitor up on 7 main issues : corporate governance, cybersecurity, risk management, labor rights practices, human capital management and development, occupational health and safety for everyone in the value chain, climate change mitigation and adaptation. In this regard, performance results shall be monitored and reported to the Sustainable Development Working Group and the Board of Directors. and to evaluate, monitor, and review such sustainability issues on an annual basis. To set it up as the Company's main sustainability strategy.

## There are a total of 10 Key Sustainability Issues of the Company in 2023 as follows :



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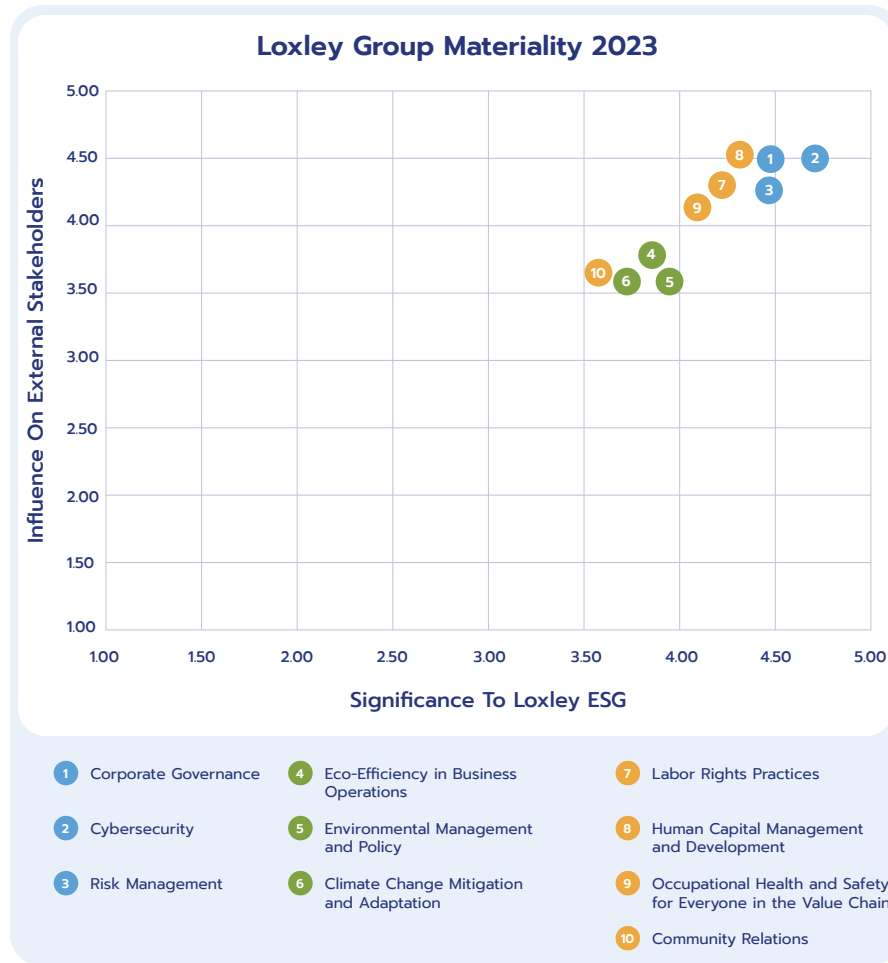
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Economic Dimension



Environmental Dimension



Social Dimension

And to be consistent and integral with the Company’s business strategy for 2024 that seems urgent needs. The Board of Directors’ meeting resolved to consider and approve sustainability performance goals for 2024 at the organizational level, including 4 issues as follows :



1 Good corporate governance and creating sustainability in business operations as well as develop innovation New products and services.



2 Risk management in accordance with the established risk management framework through monitoring and reporting results according to the risk management structure.



3 Labor rights operations and practices according to human rights principles and employee potential development as well as creating replacement personnel according to the succession plan. to achieve the organization’s goals.



4 Environmental management, reduce resource use and adapt to cope with climate change.

This is done by assigning a working group for sustainable development and the Office of Company Secretary as the main responsible unit continuing to collaborate with business units and related parties.